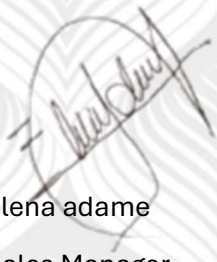
SENSIRA
RESORT & SPA . RIVIERA MAYA

Puerto Morelos august 10th, 2026

Dear Business Partners,

To maintain our facilities under the highest quality standards, we would like to inform you that we will be **performing renovation work on our pools from August 24th to September 30th.** We want to assure you that the comfort of our mutual guests is fully guaranteed thanks to our staggered maintenance logistics. Out of our five pools, only one will be worked on per week, meaning the other four will operate completely as normal, thus ensuring that the guests' relaxation and activities are not disrupted. Furthermore, the work zones will be completely covered, preventing any walk-through access or visibility, and the resurfacing process will only generate low to medium intermittent noise. We sincerely appreciate your understanding and support in sharing this information, as these upgrades will ensure a superior experience for your future travelers.

Sincerely,



Elena adame
Sales Manager